

Donor Privacy Policy

The Tampa Metropolitan Area YMCA, Inc. (“Tampa YMCA”) is committed to respecting the privacy of its donors, whether the donation is made online, by mail, or through any other method. The Tampa YMCA protects your name, contact information, financial and credit card information.

We will not sell, share or trade our donors’ identifiable information with any other organization or group unless we are given permission to do so by the donor, organization or corporation. Vendors who work with the Tampa YMCA will not have access to donor, organization or corporation information unless consent is given by said donor, organization or corporation.

Data Collection

The Tampa YMCA website provides a user-friendly way to connect to our giving and membership portal and other important opportunities/events occurring at the Tampa YMCA. Online visitor information is collected both directly and indirectly for organizational use. We use this information to connect with our donors and process their charitable contributions and payments.

We collect non-personal information about our online visitors through web technologies that operate automatically. Examples include “cookies” and pixels. (You can disable “cookies” and we will not be able to track your information). This information assists in improving our website for online visitor services. For example, we learn which parts of our website areas are the most visited and how long visitors spend there.

Data Security

The Tampa YMCA maintains physical, electronic and organizational checks and balances to safeguard and help prevent unlawful access to or improper use of personally identifiable information. Credit Card and EFT data is protected through encryption, access controls, network firewalls, and physical security.

We are always working to maintain up-to-date and appropriate security protocols regarding website controls.

Your Information

If you provide the Tampa YMCA personal information we may use the information to define and strengthen our program information. We may enter your information into one of our databases so we can contact you to obtain your input, provide information about our programs and events, request donations, or provide a more personalized online experience.

The Tampa YMCA does not sell or trade our donors' personally identifiable contact information with any other entity. The Tampa YMCA does, however, provide the necessary information required to process credit card and EFT payments for donations with our vendor. Providing your information via the Tampa YMCA website, in person or by any other method, does give consent to share such information with our vendor. These vendors, to include Merchant Services, are bound by confidentiality requirements and are permitted to use the information only for Tampa YMCA purposes. This information is disclosed as law requires.

Your Privacy

Should you have questions about this policy, or wish to opt-out of receiving phone calls, e-mails or text messages from the Tampa YMCA, please send your request to DonorPrivacy@tampaymca.org and your request will be honored.

You may also send questions or request by mail to:

Tampa Metropolitan Area YMCA, Inc.
Chief Executive Officer
110 East Oak Avenue
Tampa, Florida 33602